Improving Confidence Levels in Wound Care Education:

A Harm Reduction Strategy for People Who Inject Drugs

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Abstract

People who inject drugs (PWID) are at high risk for disease transmission and bacterial invasion of the blood and/or skin. PWID are a marginalized population who often delay medical treatment or substitute self-care treatment due to increased fear, barriers, or stigmatization in traditional healthcare settings. These delays often create multifaceted complications that eventually cost the healthcare system billions of dollars. This leads to poorer health outcomes in PWID. There is evidence that community-based interventions are effective in reaching this population of people in order to promote better health outcomes. To address this gap in care, an evidenced based project centered on increasing the confidence levels of community lay workers when providing general wound education to PWID was conducted. The project was implemented at a rural harm reduction agency site in Northern Arizona. Utilizing the theoretical framework of the Adult Learning Theory, a convenience sample of 22 participants received a general wound education intervention consisting of a PowerPoint presentation with a written brochure over multiple sessions. Adapted questions from the new general self-efficacy (NGSE) scale, which has demonstrated valid internal consistency, were utilized to measure confidence levels of participants and a scored checklist was used to measure teaching performance. Confidence levels significantly increased from baseline to week four (p = .001). Teach-back performance scores also increased from baseline to week two and four. Providing a general wound education intervention to community lay workers improved confidence levels and teaching performance which can promote better health outcomes in PWID.

Keywords: skin and soft tissue infections, substance abuse, abscess, cellulitis, harm reduction

2

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The current opioid crisis in the United States is a multifaceted problem. It had its beginnings in prescription opioids but has quickly disseminated into illicit opioid misuse and overdose. For the first time in the United States (U.S.), the odds of dying from an accidental overdose are now higher than dying from a motor vehicle accident (National Safety Council, 2019). Illicit drugs can be injected, snorted, or smoked. In some cases, the same drug can be utilized in all three mediums. People who inject drugs (PWID) are at high risk of developing invasive bacterial infections of the skin or blood including abscesses and/or cellulitis. PWID are a marginalized population who often delay traditional medical treatment and substitute self-care treatment for their wounds, thus leading to poorer health outcomes. There is evidence that shows the efficacy of reaching PWID through community-based interventions and peer driven education programs. The purpose of this manuscript is to review the results of an evidence-based project aimed at increasing confidence levels of delivering basic wound care education to PWID by peers with lived experiences.

Background and Significance

Skin and soft tissue infections are common complications in PWID often caused by the introduction of bacterial, fungal, or viral contaminants found on the skin, in drug adulterants, or on the paraphernalia used to cook and inject the drug (Wurcel et al., 2018; Kaushik, Kapila, & Praharaj, 2011). Behavioral risks of abscess formation in PWID include the type of drug injected, route of injection, frequency of injection, and reuse of syringes (Ciccarone, Unick, Cohen, Mars, & Rosenblum, 2016). Summers, Struve, Wilkes, & Rees (2017) note that injection of cocaine or heroin-cocaine is an independent risk factor for skin infections, whereas

methamphetamine injections have lower skin infection rates when compared to cocaine or heroin-cocaine combinations. The authors further describe that different types of heroin have varying rates of skin infection. In the Western U.S., most injectable heroin is black tar heroin (BTH). It is viscous, non-water soluble, and requires more handling to prepare and inject when compared to the powdered, more refined, white heroin seen in the Eastern U.S. (Summers et al., 2017). BTH has been identified as a higher risk for skin infection and abscess formation due to the impurities and caustic solvents found in the drug (Wurcel et al., 2018).

The pathophysiology of skin abscesses in PWID includes a subcutaneous mass filled with purulent discharge or debris. This is a result of the body's defenses against the introduction of an infectious agent, such as Staphylococcus aureus, through uncleaned skin with unsterile injection equipment (Fink et al., 2013). The standard treatment of uncomplicated abscesses includes lancing and draining coupled with possibly oral antibiotics, however, if left untreated they may lead to necrosis, cellulitis, endocarditis, osteomyelitis, and surgery requiring hospitalization and longer treatment durations (Fink et al., 2013; Wurcel et al., 2018). Surveillance data from the Centers for Disease Control and Prevention (CDC) Emerging Infections Program estimate that PWID are 16.3 times more likely to develop methicillin-resistant Staphylococcus aureus (MRSA) infections (Jackson et al., 2018).

PWID experience higher rates of stigmatization and are less likely to seek initial medical attention leading to higher utilization rates of emergency room visits and hospitalization due to complications (Ciccarone et al., 2016; Tookes, Diaz, Li, Khalid, & Doblecki-Lewis, 2015; Robinowitz, Smith, Serio-Chapman, Chaulk, & Johnson, 2014). The number of hospitalizations related to opioid use with an associated infection nearly doubled between 2002 and 2012 (Ronan & Herzig, 2016). Costs associated with these hospitalizations more than tripled in 2012, reaching

4

just over \$700 million (Ronan & Herzig, 2016). Most of these cases were either uninsured or where the primary payor source was Medicaid (Ronan & Herzig, 2016).

People Who Inject Drugs

In the U.S., drug use is highest among young adults in their late teens and early twenties, but drug use among people in their late fifties and early sixties is quickly rising (National Institute on Drug Abuse, 2015). According to data collected in 2016 by the Institute for Health Metrics and Evaluation, substance use disorder is more prevalent among males than females (Ritchie & Roser, 2018). Bluthenthal, Wenger, Chu, Bourgois, and Kral (2017) define the term "time to injection initiation" (TTII) as the years in which people who use drugs transition from non-injection methods of use to injection use. The authors go on to note that the rise of prescription opioids has decreased the TTII of young adults thus intensifying the need for interventions to decrease risky drug use behaviors in efforts to create better health outcomes (Bluthenthal et al., 2017).

Harm Reduction Interventions

Harm reduction strategies are defined as interventions intended to help preserve the life and health of those who are not yet ready to enter treatment for substance use disorder or opioid use disorder (U.S. Department of Health and Human Services, 2018). For those who are injecting drugs, the focus of harm reduction interventions would include strategies to prevent skin or soft tissue infections, the transmission of communicable diseases such as Hepatitis C and Human Immunodeficiency Virus (HIV), and overdose. Examples of such interventions would include syringe services programs (sometimes called needle/syringe exchange programs), overdose prevention education, and barrier-free access to medication that can reverse an opioid overdose (U.S. Department of Health and Human Services, 2018). Examples of interventions to prevent skin or soft tissue infections include skin cleansing before injection, hand cleansing prior to handling equipment, sterile supply use, and injection location rotation (Phillips et al., 2012; Summers et al., 2017).

Current Self-Care Practices of PWID

Harris, Richardson, Frasso, and Anderson (2018b) report PWID who do not have stable housing are more at risk of developing a skin or soft tissue infection. When housing is unstable, PWID are forced to decide to inject where they feel the safest from arrest, harassment, and violence. These locations are typically in unsanitary abandoned buildings, places of isolation, or outdoors in parks and/or parking lots (Harris et al., 2018b). Due to the increased fear of violence or being discovered by someone in the community, injections are hasty thus increasing the risk of forming an abscess. Medical care among PWID is often delayed as evidenced by the high rates of complex infections (Harris, Richardson, Frasso, & Anderson, 2018a). This is understandable given PWID experience barriers to medical treatment due to high stigmatization, marginalization, and lack of resources to pay for healthcare (Harris et al., 2018a). Since PWID are delaying or forgoing medical treatment, they often substitute their own personal practices of wound care. These include self-lancing of abscesses with used needles, withdrawing abscess fluid, unsterile instrument usage to pick or nick abscesses, and use of over the counter triple antibiotic ointment (Harris et al., 2018a).

Better Health Outcomes for PWID

The desired clinical result in PWID includes not only addressing the potential complications of injection drug use but the underlying issues of addiction as well (Thakarar, Weinstein, & Walley, 2016). Although the best evidence to prevent skin and soft tissue infections among PWID points to stop injecting drugs, many are not yet ready to take that step

(Phillips et al., 2012). It is in these cases where harm reduction interventions of evidenced based wound care and prevention strategies would be applied. Infection prevention would lead to better health outcomes for the individual as well as lessen the overall burden to the healthcare system. Prevention strategies that are delivered by peers with lived experiences with drug use have been shown to be effective in reaching PWID (Callon, Charles, Alexander, Small, & Kerr, 2013). The advantages of peer-driven education programs among PWID include the use of already established relationships to connect with hard to reach people, perceived increased credibility of information, and the ability to provide information or supplies at times when high-risk behavior is most likely to occur (Callon et al., 2013). Additionally, peer driven education programs are often more cost effective than traditional outreach programs (Callon et al., 2013).

Internal Evidence

In a harm reduction agency located in the Southwestern United States, efforts have culminated into regular weekly gatherings of volunteers who provide safer injection practice education, distribution of sterile injection supplies, and distribution of lifesaving opioid overdose reversal medication. Participants are welcomed in a friendly, non-judgmental, and non-stigmatized fashion that gives them the freedom to express their needs openly if desired. Referrals to drug treatment centers, stable housing, and food security are often rendered. Soft data collected includes frequent verbal reports from participants at weekly gatherings who currently have (or have had) abscesses. Many participants discuss self-substituted treatments and have a great need for clean/sterile wound supplies. The agency has no defined method for wound care education and interventions are provided by nonclinical volunteers with lived experiences rather than evidenced based practice knowledge. Volunteers are willing to share their personal knowledge but often verbalize their uncertainty and apprehension when asked to provide clinical

advice. Hard data is not feasible in this agency as the participants are considered a vulnerable population, and complete anonymity is necessary to protect participants, volunteers, and paid staff members. The agency displays a strongly vested interest in PWID and work tirelessly to create trust through connection and community. This relationship equity creates an open avenue for PWID to receive health education and supplies. Volunteers are interested in providing evidenced based education regarding wound care but lack the knowledge and confidence to do so.

Problem Statement

Wounds occurring in PWID can not only contribute to increased hospitalizations and emergency room visits but also cause public health concerns (if open and draining), contribute to antibiotic resistance and possibly increase self-medication rates related to increased pain (Fink, Lindsay, Slymen, Kral, & Bluthenthal, 2013). A combination of stigmatization and lack of resources within the healthcare industry lead PWID to perform self-care treatments on skin abscesses, often leading to more systemic infections like endocarditis, osteomyelitis, or septic arthritis. These conditions may require long term intravenous antibiotic use in a person with an already compromised venous system (Ciccarone et al., 2016; Ronan & Herzig, 2016; Phillips, Stein, Anderson, & Corski, 2012). Despite these potential complications, skin infections in PWID can possibly be prevented. This is an important factor in public health for disease prevention/transmission and health promotion strategies in an already marginalized population. This led to the clinically relevant PICO question: in persons who inject drugs, how does preventive wound care education given by non-clinical volunteers compared to no preventive wound care education affect the prevention of skin infections/abscesses?

Evidence Synthesis

Search Strategy

A literature review was conducted to identify articles discussing wound care education within this population. The review included a search of the following databases: Cumulative Index of Nursing and Allied Health Literature (CINAHL), PubMed, and PsycINFO. Keywords included: *substance abuse, intravenous complications, prevention, education, harm reduction, soft tissue, abscess,* and *intravenous drug use.* The initial search of *substance abuse AND intravenous complications AND prevention* yielded a total of 521 results in CINAHL, 2340 results in PubMed, and 18 results in PsycINFO. Search limits were set to include publication dates between 2014 – 2019, research articles, and the English language. This resulted in a yield of 56 in CINAHL, 346 in PubMed, and two in PsycINFO. To further narrow the search a combination of the keywords was changed to include *substance abuse, soft tissue infection, prevention, education,* and *abscess* to yield a final result of 11 in CINAHL, 59 in PubMed, and nine in PsycINFO. Grey literature of government publications from the Centers for Disease Control and Prevention and Arizona State government policies were also searched.

After reviewing the abstracts and titles of the final yield, inclusion criteria included articles addressing drugs used via injection routes only. Rapid critical appraisals were then completed for 20 articles, and the final 10 articles were then chosen for this literature review (Appendix A and B). This included four qualitative studies, one observational study, one randomized controlled trial, one non-randomized clustered intervention, one cross-sectional study, one mixed method study, and one retrospective chart review. Exclusion criteria included articles written before 2014, articles that addressed drug use via oral ingestion, smoking, or snorting, and articles addressing harm reduction interventions other than wound care.

Critical Appraisal and Synthesis of Evidence

Ten studies were retained for this literature review including four qualitative studies and six quantitative studies (Appendix A and B). Each study's strength and quality of evidence were determined through the utilization of a Melnyk and Fineout-Overholt (2015) rapid critical appraisal tool. Levels of evidenced (LOE) varied slightly throughout the studies. Six studies had an LOE of VI, two studies with LOE V, one study with LOE III, and one study with LOE I (Appendix C). While study participant ages ranged from 30-50 years old, there was homogeneity in the population since every study's participants identified as PWID (Appendix A and B). There was slight heterogeneity within the measurement tools and consisted of either an interview or a survey. The exception was Tookes et al. (2015) which focused solely on hospital chart reviews. Most studies list a recall bias based on self-reporting data or demographics from participants. Eight out of the ten studies had sample settings within the community. Study locations within the community centered on traditional community centers, a harm reduction agency, and a syringe exchange program. Primary outcomes focused on SSTI or complications at the injection site, safer injection techniques, and barriers to seeking medical care or accessing harm reduction (HR) interventions (Appendix C).

Conclusions from Evidence

The literature demonstrates the efficacy of community-based interventions suggesting the need to improve health outcomes of PWID by meeting outside of traditional healthcare settings. This need is also supported through the evidence of the presence of barriers to utilizing HR interventions that lead PWID to substitute self-care treatment or delay medical treatment. Delayed or self-care treatment of SSTIs in PWID leads to worsening complications that, in turn, increase the overall cost of treatment. Since it is demonstrated in the literature that a community education intervention leads to safer injection techniques and less overall SSTIs in PWID, this

leaves room for community lay workers to provide such education strategies. Since community lay workers are viewed as trustworthy (Callon et al., 2013), they can help to eliminate the multidimensional and structural barriers that are present for PWID. An evidence-based pilot project was implemented with the purpose of improving confidence levels of community workers when providing basic wound education to their peers who inject drugs. Improving their confidence through evidence-based knowledge rather than relying on their lived experiences can potentially translate into fewer SSTIs within the community.

Theoretical Framework

The theoretical framework chosen for this project was Malcolm Knowles' 4 principles of andragogy also known as the adult learning theory (Appendix D) (Pappas, 2013). In this theory, Knowles posits adult learners are involved, draw from experience, have the readiness to learn relevant to their personal developmental tasks of their social role, and are problem-centered (Merriam, Baumgartner, & Caffarella, 2007). Consistent with this theory, the recruited participants were assessed for their level of lived experiences with injection drug use, wounds related to injection drug use, and types of treatment rendered to wounds (either professional medical treatment or self-treatment). This information was assessed via a participant questionnaire and helped to establish the basis for the learning activity implemented in the basic wound care education intervention. According to Knowles' theory, participants were more likely to be engaged in learning basic wound care education since it had an immediate impact on their personal lives.

Implementation Framework

In addition to the adult learning theory, the Star Model of Knowledge Transformation helped to guide the implementation of this project (Appendix E) (Stevens, 2013). This evidencebased practice (EBP) model helps to transform knowledge into decision making through the five stages of discovery research, evidence summary, translation to guidelines, practice integration, and outcome evaluation (Stevens, 2012). Since healthcare is presumed to be based on the most recent knowledge, the Star Model incorporates both old and new concepts (Stevens, 2012). This model paired well with the adult learning theory since adult learners draw from experiential knowledge. In the application of this EBP model to this project, step one involved a literature search that produced a critical appraisal of ten applicable studies that led to step two of summarizing the evidence discovered. This summary led to the conclusion of a communitybased intervention to reach PWID. Step three involved designing a health literate wound care education intervention in the form of a PowerPoint presentation and wound care pamphlet containing pictorial instructions. The intervention focused on the recognition, signs and symptoms, treatment, and prevention of abscesses and cellulitis. Step four involved the implementation of the project, including the measurement of pre and post intervention confidence levels. The final step included the collection, analyzation, and synthesis of data to evaluate the process outcome.

Methods

A correlational design was used to answer the following project questions: In community lay workers, do confidence levels of delivering basic wound care education to PWID increase after receiving a wound care education intervention? In community lay workers, do confidence levels of delivering wound care kits increase after receiving a wound care education intervention? Do confidence levels increase after two weeks post education intervention? Do confidence levels increase after four weeks post education intervention?

Ethics

High ethical standards were utilized in the design of basic wound care education intervention materials, the recruiting and consenting of participants, and the safe handling of collected data. The wound care brochure (Appendix F) was designed without medical jargon, and utilized relevant illustrations, short sentences, and a conversational style of writing in order to maintain health literacy (Badarudeen & Sabharwal, 2010). The information included on the wound care brochure was the same information contained on the wound care educational PowerPoint. All materials were supplied in English including the recruitment script, consent, wound education participant questionnaire, and pre and post wound education survey. All written materials were kept in a folder and out of plain view when not in use and were stored in a secure location in a locked file drawer. All data collected on paper (including consents, demographics, and pre and post surveys) was scanned into computer files on the Arizona State University secure server and password protected. Once scanned, the papers were immediately shredded. Participant identification remained anonymous and was linked via a reproducible identification in which participants were instructed to pick the first three letters of their mother's name and the last four digits of their telephone number. This anonymous identification was used to collect and analyze data.

Approvals. Site approval (Appendix G) was received from the agency executive director. The agency did not require internal IRB approval. Arizona State University IRB approval (Appendix H) of this project along with all educational materials used, methods, data collection procedures, compensation to participants, privacy and confidentiality, and training were received. There was no approval needed for the use of the adapted new general self-efficacy scale (Chen, Gully, & Eden, 2001). **Project risks and benefits.** There were no foreseeable risks to participants noted in this project. Participant benefits included learning evidenced based wound care education for themselves, thus increasing their confidence in wound recognition, basic treatment of injection related wounds, and utilization of a wound care kit. Participants were compensated for their participation with a \$5.00 gift card to a local fast food restaurant after the initial visit, week two visit, and week four visit. Funding was provided by a stipend provided through a federal Health Resources and Services Administration grant.

Recruitment and consent. Potential participants presenting to a harm reduction agency were invited orally to participate utilizing a recruitment script (Appendix I). For those who expressed interest in participating, consent was obtained in a private room at the harm reduction site to protect privacy and maintain confidentiality. Consent was obtained utilizing the implied consent form (Appendix J).

Setting and Organizational Culture

The setting for this project took place at a harm reduction agency site in Kingman, Arizona. This site is one of four main sites located throughout Arizona that advocates for people in Arizona that are affected by drug use. The agency provides community training on overdose, Hepatitis C, and HIV prevention. This agency also provides the only barrier free access to the opioid overdose reversal agent, Naloxone. Their mission is "to end health disparities faced by those made vulnerable by drug use and other high-risk behaviors in Arizona through harm reduction focused education, advocacy, and evidence-based programming" (Sonoran Prevention Works, 2019). The agency executive director and site leader expressed strong enthusiasm for the implementation of the project since there are limited staff members with clinical knowledge. It was verbalized that wound care education, supplies, and treatment options were a gap in their clients' care; thus, this project was welcomed warmly.

Collaborative Efforts

The evidence within the literature revealed that community-based interventions were successful in reaching PWID. Since this population has high levels of distrust of the medical community due to experiences of stigmatization and marginalization, it was imperative to collaborate with the site leader to increase levels of relationship equity. Open-ended conversations, active listening, and therapeutic presence were used to gain the trust of the site leader and volunteer staff. After trust was established, the site leader then introduced this author to the community. Since the site leader is highly valued within the community, this author was established as trustworthy as well. As a result of this established trust, project recruitment and implementation were successful. The impact of established trust led to open and honest conversations regarding the injection practices of clients. This positive relationship presented the opportunity to deliver education outside of traditional healthcare settings to PWID. Adding increased confidence levels of basic wound care education with the distribution of wound care kits to the range of harm reduction services already available allows this agency to continue to fulfill its mission statement.

Participants

Adults with a current or former injection drug use status, friends, or family members of injection drug users, community educators, or healthcare volunteers were recruited for this project. Inclusion criteria included: age 18 years or older, ability to speak, read, write, and understand English, and the ability to provide consent. There were no exclusion criteria.

Procedures

15

A wound educational intervention consisting of a 10-minute PowerPoint presentation titled "Wound Care Education: The Basics of What You Need to Know" was developed by this author. The presentation included education on the description, signs and symptoms, treatment, and prevention of injection-related skin or soft tissue infections. A corresponding wound care brochure (Appendix F) was developed containing information from the PowerPoint presentation.

Participant recruitment and project implementation was completed over five weeks. After verbal consent was obtained, participants then filled out a wound education participant questionnaire (Appendix K) that included basic demographic information. Participants then filled out a pre wound education survey (Appendix L) consisting of eight questions regarding confidence levels in providing wound education to peers, the recognition and evidenced-based treatment of skin or soft tissue infections, and the description and delivery of a wound care kit. Next, the wound education PowerPoint was orally presented simultaneously while viewing. The PowerPoint included education on the description, signs and symptoms, treatment, and prevention of injection-related skin or soft tissue infections. At the conclusion of the PowerPoint presentation, the participant then performed a teach back session of wound care education to this author utilizing the wound care brochure (Appendix F) if needed. This author recorded the steps of the education teach back session utilizing the wound teaching checklist (Appendix M). The participant then completed the post wound education survey (Appendix N). Based on the results of the wound teaching checklist (Appendix M) and any question(s) scoring three or less on the post wound education survey (Appendix N) received an immediate focused reteach session.

At week two, participants performed a teach-back session of the wound education to this author utilizing the wound care brochure (Appendix F) if needed. This author recorded the steps of the education teach-back session utilizing the wound teaching checklist (Appendix M).

Participants then filled out a week two wound education survey (Appendix O). Any missing checklist items and question(s) scoring three or less received an immediate focused reteach session again.

At week four, participants performed a teach back session of the wound education to this author utilizing the wound care brochure (Appendix F) if needed. This author recorded the steps of the education teach back session utilizing the wound teaching checklist (Appendix M). Participants then filled out a week four wound education survey (Appendix P). Any missing checklist items and question(s) scoring three or less received an immediate focused reteach session again.

The total time for all three visits was 20 minutes. After each visit, participants received additional copies of the wound care brochure (Appendix F) along with a wound care kit (Appendix Q) to deliver to peers while providing wound care education. Each kit contained small and large gauze pads, alcohol prep pads, band-aids, skin cleansing cloth, and coban. Visit two was scheduled two weeks after the initial visit and visit three was scheduled four weeks after the initial visit.

Outcome Measures

The outcomes measured in this project included confidence levels and teach back performance after receiving a wound care educational intervention, the number of peers that participants provided education to, and the number of wound care kits that were delivered. Confidence levels were measured at the initial visit, week two, and week four visit. Adapted questions from the new general self-efficacy (NGSE) scale developed by Chen, Gully, and Eden (2001) were utilized. This eight-item Likert scale is intended to measure how confident the respondent is that he or she can perform effectively (Chen, Gully, & Eden, 2001). Answers range from 1 (strongly disagree) to 5 (strongly agree), and the total score is calculated by adding the respondents' answers to each item then dividing the sum by the total number of items on the scale (Stanford University, 2019). The NGSE has demonstrated good internal consistency ($\alpha =$.87, $\alpha =$.88, and $\alpha =$.85) (Chen, Gully, & Eden, 2001). Wound education teach back performance was measured by a 10-item checklist created by the author. The checklist steps followed the flow of the PowerPoint presentation, and the written wound care brochure provided to the participant. Participants could use the written brochure for reference when performing the teach-back steps.

Data Collection and Analysis Plan

All data was collected on paper by this author including demographic information (age, sex, language preference, race/ethnicity, drug user status, time of last drug use, and frequency of wounds related to drug use), wound education survey (pre, post, week two, week four), wound teaching checklist (baseline, week two, week four), the number of peers that participants provided wound care education to, and the number of wound care kits delivered. All data were first entered into an Excel spreadsheet for preservation purposes. Data was then uploaded into Intellectus StatisticsTM software with multiple checks for accuracy. Descriptive statistics were used to analyze demographic information, wound education surveys, and wound teaching checklists. The Friedman test was conducted to examine the median total scores of the pre, post, week two, and week four wound education surveys. The total scores for the wound teaching checklist were hand counted for the frequency of scores ranging from 1-6, 7-8, 9, and 10.

Budget

The budget for this project (Appendix R) totaled \$2232.16. This included the cost of printed materials, wound care kits, compensation gift cards, and travel expenses. There was funding provided via stipend money provided to this author through a federal Health Resources

and Services Administration grant for participation in the Rural Health Professions Program and Area Health Education Center programs.

Project Results

Demographic Data

A convenience sample (N = 22) of participants was obtained. There was a range of ages among participants (20 to 63 years) with a mean age of 39.18 (SD = 11.13) years. There were 12 (54.55%) females and 10 (45.45%) male participants who all spoke English. There were 19 (86.36%) Caucasians, 2 (9.09%) Hispanics, and 1 (4.55%) Asian. The majority of participants identified as current injection drug users (77.27%) with the time of last injection use within the last day (54.55%). When asked the frequency of wounds related to injection use, 7 (31.82%) responded with "often" or "sometimes." Nearly half of the participants (45.46%) report selfsubstituting wound care, and most participants (77.27%) reported helping others with selftreatment.

Outcomes

Wound Education Survey. A Friedman test revealed significant results based on an alpha value of 0.05, $\chi^2(3) = 16.07$, p = .001, indicating there were significant differences in the median values of the pre-intervention, post-intervention, week two, and week four wound education survey total scores. The average total scores were 31.32 (SD = 7.05), 37.18 (SD = 3.5), 36.38 (SD = 3.67), and 38.86 (SD = 2.18) respectively (Appendix T). By week four (n = 14), 12 (86%) participants increased their total confidence score, 1 (7%) remained equal, and 1 (7%) decreased (Appendix U). When each question was further analyzed, all participants (n = 14) responded as either "agree" or "strongly agree" by week 4 (Appendix V). These findings suggest

that confidence scores increased over time when participants were given a wound education intervention.

Wound Teaching Checklist. A Friedman test revealed insignificant results based on an alpha value of 0.05, $\chi^2(2) = 3.71$, p = .156, indicating no significant differences in the median values of post-intervention, week two, and week four wound teaching checklist. Despite the insignificant statistical findings, the total wound teaching checklist scores increased over time (Appendix W). On the first visit, 64% (n = 22) of participants successfully completed all 10 steps (Appendix X). In comparison, by week 4, 93% of all participants (n = 14) successfully completed all 10 steps (Appendix X). This was an overall increase of 29%. These findings suggest that a participant's ability to perform a wound teach-back increased over time after receiving a wound education intervention.

Wounds Care Kits and Education. Over the course of the project, participants delivered wound care education to a total of 89 peers and distributed a total of 66 wound care kits. These findings demonstrate a participant's ability to disseminate basic wound care education and wound care kits to their peers.

Impact and Sustainability of Project

These findings showed both statistical and clinical significance. Over four weeks, participants were able to increase their confidence levels of disseminating basic wound care education to their peers after receiving a wound care education intervention. This was also reflected in participants' abilities to successfully perform a teach-back session prior to the end of the intervention. Qualitative comments were offered throughout the project as additional displays of confidence. Many participants reported having positive experiences performing teaching to their peers as they distributed the wound care kits. Since the findings were consistent with increased levels of confidence in participants of this rural harm reduction agency, it would be feasible to provide the same educational intervention to the agency's staff and volunteers at other sites in order to provide sustainability of this project. Since this harm reduction agency has many community partners and additional locations throughout the state this educational intervention could be widely disseminated.

Discussion

This project focused on increasing participant's confidence levels of delivering basic wound education to their peers who inject drugs. The literature indicates that outreach programs that utilize peers with lived experiences injecting drugs are beneficial and effective in lowering mortality rates, combating risky behaviors, and improving overall health (Morgan, Lee, & Sebar, 2015; Stengal et al., 2018; Jozaghi, Lampkin, & Andresen, 2016; Marshall, Dechman, Minichiello, Alcock, & Harris, 2015; Thomson, Lampkin, Maynard, Karamouzian, & Jozaghi, 2017). The evidence also points to the importance of training volunteers with lived experiences in sessions regarding peer education by utilizing their positive peer relationships that potentially foster behavioral changes (Marshall et al., 2015). The internal qualitative data from the harm reduction agency reported many volunteers who staff harm reduction sites have lived experiences injecting drugs and recognizing simple skin infections. However, they often report lacking evidence-based knowledge and confidence to disseminate this information to their peers. Consequently, this project focused on the development of a basic wound care education intervention with the goal of increasing participants' confidence levels when providing education and wound care supplies to their peers. It has been shown that mixed-method strategies delivered over time are effective in increasing knowledge in chronic diseases such as heart failure and diabetes (DeWalt et al., 2012; Kim & Lee, 2016). This knowledge led to the development of an

educational intervention delivered over multiple visits in four weeks while utilizing oral, written, and electronic forms of communication. The written and electronic materials were developed in accordance with recommendations from the Office of Disease Prevention and Health Promotion (2016) to keep the language simple, use pictures to substitute for words, and use shortlists or bulleted points to ensure understanding. Oral communication utilized clear language and a teachback method to verify understanding (Kim & Lee, 2016). This project demonstrated a clinical and statistical increase in confidence levels as well as an increase in teach-back efficacy. This could be explained by the focused re-teach sessions delivered for any low scoring survey questions or missed steps during the teach-back time. This allowed for an even more targeted approach to ensure complete understanding. Since participant's confidence levels increased regarding providing wound care education and a wound care kit to their peers, this project's findings align with literature evidence of the efficacy of peer-led prevention strategies among people who inject drugs (Callon et al., 2013; Phillips et al., 2012; Summers et al., 2017). **Impacts**

Participants. As a result of this project, participants benefited from the wound care education interventions, as evidenced by their increased confidence scores. By week four, all participants scored confidence questions as "agree" or "strongly agree" and nearly all participants successfully completed all ten steps in the teach-back session. They were able to learn evidence-based techniques in recognizing skin and/or soft tissue infections while also understanding the dangers of self-substituted treatment practices. This not only impacts their own health as a person who injects drugs but also potentially impacts the health of their peers. Understanding basic wound care treatments, utilizing the wound care kit supplies, and confidently teaching peers may foster behavior changes in each group (Marshall et al., 2015).

Agency. This project supports the harm reduction agency's mission statement "to end health disparities faced by those made vulnerable by drug use and other high-risk behaviors in Arizona through harm reduction focused education, advocacy, and evidence-based programming" (Sonoran Prevention Works, 2019). Utilizing this educational intervention promotes the use of evidence-based wound care techniques rather than riskier self-substituted ones. This intervention focused on education, which in turn can lead to peer advocacy among people who inject drugs. The significant results at this site could then be disseminated to other sites throughout the state, leading to a more substantial effect on health outcomes within this vulnerable population.

Policy. Since harm reduction strategies encompass an array of options, this project could help to support policy changes within the agency. Currently, there are no policies in place regarding the education of volunteers or employees surrounding wound care or wound care supplies. Yet, this was a verbalized gap from the internal evidence of this project. Knowing this basic wound care education intervention increased confidence scores in community lay workers, it is reasonable to assume the confidence of staff members, whether volunteer or paid, could increase as well. This intervention could easily be introduced at orientation, ongoing staff meetings, or among additional sites.

Limitations

There were noteworthy limitations to this project. The participant demographics were not diverse in ethnicity or language. Most participants were Caucasian, and all spoke English. This limits the generalizability to other ethnicities and languages and did not allow for any variants of cultural sensitivity. Another limitation included study attrition. While the baseline visit recruited 22 participants, only 14 completed the study. While this still showed statistical significance, the varied population size prevented further statistical analysis. Additionally, while the survey tool was considered valid and reliable, the teach-back checklist tool was not. There were no attempts to further identify validity and reliability. More research needs to be completed in implementing this intervention in diverse ethnicities, languages, and locations.

Conclusion

People who inject drugs often substitute self-treatment practices that are not evidencebased. This, in turn, can lead to poorer health outcomes, increased emergency room visits, and prolonged hospital admissions. The future desired state is that wounds related to injection drug use be prevented. Through education, harm reduction strategies help to protect the health of those not yet ready to stop injecting drugs. Findings from this project found that when community lay workers are provided a basic wound care education intervention through a targeted, mixed media approach, they can confidently teach their peers this harm reduction strategy. This supports the literature findings that peer-led programs are beneficial in reaching this vulnerable population. Empowering community lay workers to provide educational harm reduction strategies helps to reach people who inject drugs outside of the traditional healthcare setting. Meeting them there serves not only as a health promotion strategy but also as a preventative health measure.

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Appendix A

Table 1

Evaluation Table for Qualitative Studies

Citation	Theory/ Conceptual Framework	Design/ Method	Sample/Setting	Major Themes Studied/ Definitions	Measurement	Data Analysis	Findings/ Themes	Decision for Use
Boucher et al., (2017).	Rhodes' risk	Design:	N =24	Themes: Q1-Why	Measurement	Qualitative	Q1- HR	LOE: VI
Expanding	environment	phenomenological	M :14	do PWID use HR	Semi-	content	strategies	
conceptualizations of	framework		F :9	strategies?	structured	analysis	expand	Strengths: Culturally
harm reduction: Results		Purpose: Explore	MA: 50 years		interviews by		beyond	interpreted results
from a qualitative		how PWID think	Median time	Q2- What types of	PRA with	Triangulati	health and	
community-based		about and practice	injecting drugs: 29	HR strategies were	interview	on	social	Limitations: difficulty
participatory research		daily HR	years	used?	guide,		service use	drawing temporal
study with people who		strategies	Attrition: 1		Vidaview Life	Credibility		references based on
inject drugs				Q3- What is an	Story Board,	ensured	Q2-HR	injection use timeline,
				obstacle to	audio recorder	through	strategies	unclear answers
Country: Canada			Setting: Private	performing HR		consistency	were	preventing confident
			rooms in 3	strategy?		criterion of	multidimen	interpretation, PRAs and
Funding: Canadian			community health			reliability	sional	participants knew each
Institutes of Health			centers	Definitions: PRA				other
Research and Social				(Peer research			Q3-	
Research Centre for			Sample: Street	associates)-			Structural	Application: One size
HIV Prevention			based purposive	Researchers with			factors	does not fit all in HR
			sampling	lived experiences of			inhibited or	strategies, de-
Bias: None listed				current or past drug			promoted	medicalizing services to
			Inclusion criteria:	use			use of HR	improve relevancy to
			18 years old, live in				strategies	everyday life, need to
			Ottawa, self-identify	HR- The ways you				increase health and
			as PWID in last 12	reduce risks in your				social services to PWID
			months	routines as an				
				injection drug user				

Citation	Theory/ Conceptual Framework	Design/ Method	Sample/Setting	Major Themes Studied/ Definitions	Measurement	Data Analysis	Findings/ Themes	Decision for Use
Harris et al., (2018a). Experiences with skin and soft tissue infections among people who inject drugs in Philadelphia: A qualitative study Country : United States Funding : University of Pennsylvania Schools of Nursing and Public Health Bias : None reported	Inferred to be the Health Belief Model	Design: Phenomenological Purpose: To understand how PWID experience SSTI	N= 19 M: 9 F: 10 MA: 39 years Median time injecting drugs: 14 years Attrition: 0 Setting: SEP in Philadelphia Sample: Purposive sampling Inclusion criteria: None stated	Themes: Q1- Understand how PWID experience SSTI Q2-Decision making process to seek medical treatment Q3- Decision making process to delay medical treatment	Semi structured interviews by trained nurse practitioners with interview guide, audio recorder	Qualitative Content Analysis	Q1- Exhibited basic knowledge of SSTIs Q2- Barriers to applying knowledge and experiences with clinical care Q3- Substituted self-care	LOE: VI Strengths: Sampling was drawn from SEP that is known to provide HR interventions Limitations: Small sample with no inclusion/exclusion criteria Application: Despite knowledge of SSTIs, there are structural factors that delay seeking treatment causing risky self-care; shows need to train medical staff to minimize stigma when PWID seek treatment

Citation			Major Themes Studied/ Definitions	Measurement	Data Analysis	Findings/ Themes	Decision for Use	
Ivan et al., (2016).	Inferred to be	Design:	N = 45	Themes:	Surveys	А	Never	LOE: VI
Reducing injecting-	Physiologic	Phenomenological	M : 34	Injecting behaviors	administered	McNemar	missed vein:	
related injury and	Theory	(before and after	F : 24		by clinicians	test for	before (14)	Strengths: Provides
diseases in people who		study)	MA : 35	Definitions:	at facility	paired	after (250	initial evidence that
inject drugs: Results				Injecting behaviors:		proportions		intervention led to safer
from a clinician-led		Purpose: To	Attrition : 13 (22%)	never missed vein,	(Intervention	using	Did not	injection techniques,
brief intervention		assess the impact	G	did not cleanse	performed by	Stata12	cleanse	costs associated with
		of a clinician-led	Setting: a targeted	hands, applied	clinician	software	hands:	intervention were
Country: Australia		intervention and	primary healthcare	tourniquet firmly,	during		before (14)	negligible, intervention
E P M		demonstration of	facility	applied pressure to	routine		after (7)	easily incorporated into
Funding: None stated		safer injecting	Gamela Cambrid	stop bleeding for 1-2	serological		A	routine practice
D' N N		techniques	Sample: Convenient	minutes	testing)		Applied	T ! ! 4 - 4 ! 11
Bias: None stated			sampling				tourniquet	Limitations: small
			Inclusion criteria:				firmly:	sample size, self-
							before (11)	reported data, may not
			all patients who self- identified as PWID				after (17)	be generalizable to bigger demographic, did
			and underwent				Applied	not include comparison
			serological testing				pressure for	*
			scrological testing				1-2 minutes:	group
							before (6)	Application: clinicians
							after (15)	can perform interventior
							ulter (15)	with routine care causing
								no extra work for
								clinician or patient
								r

Citation	Theory/ Conceptual Framework	Design/ Method	Sample/Setting	Major Themes Studied/ Definitions	Measurement	Data Analysis	Findings/ Themes	Decision for Use
Krug et al., (2015).	Inferred to be	Design:	N = 132	Themes: Barriers	Community	Collaborativ	Initiation to	LOE: VI
"We don't need	Health Belief	Phenomenological	M : 97	to accessing	consultations	e qualitative	injecting	
services. We have no	Model	-	F : 34	comprehensive	administered	data analysis	drugs: age	Strengths: Consistency
problems": exploring		Purpose: To	Genderqueer: 1	harm reduction	by local	with inter-	15-18	of responses across all
the experiences of		better understand	Ages: 18-20 (n=49)	package	youth RISE	rater		14 countries
young people who		how young PWID	21-25 (n=63)		members (-	reliability	Structural	
inject drugs in		experience	26-30 (n=20)	Definitions :	semi		barriers- age	Limitations: difficulty
accessing harm		accessing a		Comprehensive	structured		and fear	recruiting participants
reduction services		comprehensive	Attrition: 0	harm reduction	discussion			due to fear of exposure,
		package of harm		package:	guide and		Social	no process to verify if
Country: 14 countries		reduction	Setting: different	needle/syringe	facilitator		barriers-fear	injected under the age of
(Indonesia, Kenya,			settings depending	programs, opiate	guide)		of being	18,
Kyrgyzstan, Lebanon,			on the country	substitution			exposed as	
Mauritius, Mexico,			(outdoors on the	therapy, HIV			PWID	Application: Reaching
Nepal, Nigeria,			street/offices)	testing/counseling,				young people before
Portugal, Romania,				Antiretroviral			Lack of	they start injecting is an
Slovenia, Ukraine,			Sample: Combined	therapy, STD			youth	opportunity to prevent
United States, Vietnam)			criteria and	prevention/condom			friendly	initiation of injecting,
			maximum variation	distribution,			services	identified needed area of
Funding: United			sampling strategy	prevention viral				education
Nations Joint				hepatitis,			Lack of	
Programme on			Inclusion criteria:	prevention			information	
HIV/AIDS (UNAIDS)			experience injecting	tuberculosis			and risk	
			drugs under the age				perception	
Bias: Recall bias and			of 18, age range 18-					
respondent bias caused			30				Require	
by self-reporting							support	
			Exclusion criteria:				beyond the	
			Under the age 18				HR package	

Appendix B

Table 2

Evaluation Table for Quantitative Studies

Citation	Theoretical Framework	Design/ Method	Sample/ Setting	Major Variables & Definitions	Measurement	Data Analysis	Findings	Decision for Use
Dahlman et al.,	Inferred to be	Design:	N=201	IV: Injection	Surveys were	Chi square	SSTIs in the last	LOE: VI
(2017). Behavioral	Health Belief	Observational	M: 155	and hygiene	read to	test for	30 days were	
characteristics and	Model	study	F : 46	practices	participants by	dichotomous	associated with:	Strengths: Findings support
injection practices			MA : 44		trained staff and	variables and	-Needle licking	importance of sterile
associated with skin		Purpose: To		DV: SSTI in	participants	Mann-	(OR= 3.36, 95%	syringes
and soft tissue		investigate	Targeted sampling	past 30 days	entered answers	Whitney	CI, <i>p</i> =.01)	
infections among		whether			(coded) into	tests for	-Infrequent skin	Limitations: sample only
people who inject		behavioral	Setting:		computer	testing	cleansing prior to	from San Francisco, SSTIs
drugs: A community		factors related to	Community field			means	injection (OR=	based on self-report,
based observational		skin/equipment	sites in San			between	2.47, 95% CI, p =	possible under reporting
study		hygiene/injection	Francisco			bivariate	.04)	due to embarrassment,
		practices are				groups for	-syringe needle	small sample size
Country: United		associated with	Inclusion			continuous	sharing (OR=7.97,	-
States		SSTIs among	Criteria: Injection			variables	95% CI, <i>p</i> <.001)	Application: SSTI
		PWID	drug use in the past				-injection of non-	prevention can focus on
Funding: National			30 days, 18 years				powder drugs	education of safer injection
Institute on Drug			or older				(OR= 3.57, 95%	practices, SSTIs are
Abuse							CI, $p = .01$)	preventable based on
			Attrition: 0				-being injected by	injection behaviors
Bias: None stated							another person	injeenen eenaviers
							(OR = 2.63, 95%)	
							CI, p = .04)	

Citation	Theoretical	Design/ Method	Sample/ Setting	Major	Measurement	Data	Findings	Decision for Use
	Framework			Variables &		Analysis		
				Definitions				
Phillips et al., (2012).	Information-	Design:	N =48	IV:	Structured	Descriptive	Participants	LOE: I
Skin and needle	Motivation-	Randomized	M: 36	educational	interview with	statistics, t	randomized to the	
hygiene intervention	Behavioral	controlled trial	F: 12	intervention	some questions	test, Cox	intervention had	Strengths: first study to
fro injection drug	skills		MA : 43		asked via Audio	regression	significantly	evaluate whether IDUs
users: results from a		Purpose:		DV : skin and	Computer		larger	could be instructed in skin
randomized,		Evaluate the	Setting: research	needle	Assisted Self-		improvements on	cleansing skills and retain
controlled stage I pilot		feasibility of	office at study site	cleansing	Interview		the skin cleansing	skills to lower risk of
trial.		teaching a skin		behaviors			demonstration	infection
		and needle	Inclusion		Skin and needle		between baseline	
Country: United		cleaning skill to	Criteria: 18 years		cleansing		and 6 month	Limitations: Provision o
States		IDUs	or >, injection of		behavioral skills		follow up ($t =$	transportation for
			heroin in last week		were videotaped		3.21, p = .003)	participants, financial
Funding: National			and last 3 months,		(4 times totalat		-	incentive for participants
Institute on Drug			visible track		baseline prior to		Participants	small sample size, only
Abuse			marks/puncture		training with		randomized to the	heroin injectors
			sites, + urine drug		intervention, at		intervention had	-
Bias:			screen for heroin		baseline after		15.4%	Application: Serves as a
					training, after 1		improvement on	brief intervention to reduc
			Exclusion		month follow		the needle	bacterial and viral
			criteria: actively		up, and after 6		cleansing	contaminants associated
			psychotic, unable		months follow		demonstration at 6	with IDU
			to provide		up		months follow up	
			emergency contact		-		compared to 2.8%	
			information for at		Bacterial		improvement of	
			least 2 people for		Infections Risk		control group	
			follow up, plans to		Scale for			
			move out of the		Injectors			
			area		(BIRSI)			
			Attrition: 15% at					
			6 month follow up					

WOUND CARE EDUCATION

Citation	Theoretical Framework	Design/ Method	Sample/ Setting	Major Variables & Definitions	Measurement	Data Analysis	Findings	Decision for Use
Roux et al., (2015).	Self-	Design: non-	N=240	IV:	Computer	2 step	Exposure to the	LOE: III
Innovative	Determinant	randomized	n = 144	educational	assisted	Hickman	educational	
community-based	Theory	clustered	(intervention	intervention	telephone	model	intervention at	Strengths: supervised by
educational face-to		intervention	group)		interviews		least once was	trained community staff or
face intervention to			n=127 (control	DV:	administered by		associated with at	medical professional,
reduce HIV, hepatitis		Purpose:	group)	complication	interviewer not		least one less	supervision helped to
C virus and other		Determine the	M : 187	at injection	involved in		complication at	decrease stigma
blood-borne infectious		impact of an	F: 53	site	educational		the injection site	C
risks in difficult-to-		education	MA :30		services.		at month 12 (95%	Limitations: self-reported
reach people who		intervention on					CI, $p < .05$)	history, non-randomized
inject drugs: Results		unsafe injection	Setting: Drug		Interviews at			clustering, high levels of
fro the ANRS-AERLI		practices in	users' services		inclusion, 6			homogeneity, high attrition
intervention study		terms of	community centers		months and 12			rates
		infectious	2		months			
Country: France		diseases and	Inclusion					Application: Intervention is
		venous damage	Criteria: 18 years					not costly and can be
Funding: French		in PWID	or older, injected					implemented in many
National Agency for			drugs at least once					contexts where PWID
Research for AIDS			in the past week,					receive help for injection
and Hepatitis			willing to provide					1 5
Ĩ			follow up via					
Bias: social			telephone call					
desirability bias based			1					
on self-reporting			Exclusion					
history			criteria: pregnant					
			women					
			Attrition:					
			intervention group:					
			38 (34%) and					
			control group: 35					
			(28%) at month 6					
			and 69 (61%) and					

			56 (44%) at month 12. Definitions: Complications at the injection site- bruise, abscess, edema, burn, infection, necrosis at least once in the prior 4 weeks					
Citation	Theoretical Framework	Design/ Method	Sample/ Setting	Major Variables & Definitions	Measurement	Data Analysis	Findings	Decision for Use
Summers et al.,	Physiologic	Design: Cross-	N =145	IV: Type of	Structured	<i>t</i> -tests for	99% participants	LOE: VI
(2017). Injection-site	Theory	sectional study	n = 71 from	heroin	surveys	continuous	in Sacramento	
vein loss and soft		D	Sacramento	injected	administered in	data, Chi-	used black tar	Strengths: Generates many
tissue abscesses		Purpose: To	n =74 from	(Black tar	a one on one	squared tests	heroin	new hypotheses regarding
associated with black		determine if	Boston/Cambridge	versus	interview	for		modifiable risk factors
tar heroin injection: A		differing		powder)		categorical	96% participants	including health outcomes
cross-sectional study		populations of	Setting: PWID in	DU		data,	in D (C 1)	T I I I I
of two distinct		PWID had	Sacramento, CA	DV1 :		Multivariate	Boston/Cambridge	Limitations: Survey
populations in the		higher rates of	and	abscess		regression	used powdered	responses not recorded,
USA		abscesses and	Boston/Cambridge,	formation		models,	heroin	causation cannot be
Commenter United		vein loss based	MA who were	DV2: Vein		Linear	Black tar heroin	determined, relatively small
Country: United States		on type of heroin	engaged in services at a HR	loss		regression models, two-		sample sizes
States		injected		1088		,	was independently	Applications Can target IID
Funding: None			facility			tailed test, and data	associated with having increased	Application: Can target HR interventions specifically to
reported			Inclusion			analyzing	abscesses (AOR	PWID where black tar
reported			Criteria: Self-			software	7.68, 95% CI, <i>p</i>	heroin is prevalent
Bias: Potential bias of			reported heroin			STATA 13	< 0.001), greater	herom is prevalent
results to PWID who			injection in the			51111115	number of	
regularly engage in			preceding month				injection site vein	
HR services			r				loss (AOR 1.22,	
							95% CI, <i>p</i> 0.022),	

Exclusion	and soft tissue
criteria : Inability	injection when
to speak English	difficulty
fluently, and < 18	accessing vein
years old	(AOR 4.68, 95%
	CI, <i>p</i> 0.001)
Attrition: Every	
participant who	
agreed to	
participate	
completed the	
survey, but	
response rates not	
recorded	
Definitions:	
Injection site vein	
loss- occlusion of a	
vein previously	
used for injection	
Abscess- painful,	
hot, swollen skin	
with pus inside	
Soft tissue	
injection- episode	
of injecting not	
intravenously	
Intravenously	

WOUND CARE EDUCATION

Citation	Theoretical Framework	Design/ Method	Sample/ Setting	Major Variables & Definitions	Measurement	Data Analysis	Findings	Decision for Use
Summers et al., (2018). Negative experiences of pain and withdrawal create barriers to abscess care for people who inject heroin. A mixed methods analysis. Country: United States	Health belief Model and Conceptual Model of Medical Care Avoidance	Design: Mixed methods Purpose: to better understand factors associated with delayed care in PWIH	Quantitative N=145 MA: 46 M: 108 F: 37 Convenience sampling Setting: needle exchange facilities	IV: PWIH DV: Factors in delaying care	Quantitative: Multiple choice survey read to participants	Microsoft Excel database analyzed in Stata 13	Experience, aversion to, and fear of opioid withdrawal Inadequately addressed acute pain	LOE: V Strengths: identified bidirectional mistrust between PWIH and providers and need for increased education to providers in how to reduce stigma of PWIH Limitations: small sample
 Funding: University of California, Davis medical student research grant Bias: recall bias potential due to retrospective and cross-sectional data 			Qualitative N=12 Purposive sampling Setting: Private rooms within a harm reduction agency		Qualitative: Interviews conducted by researchers with semi-structured script	Thematic analysis approach		size from two separate populations in different geographic location Application: Pain and withdrawal can be safely managed if stigma is reduced, treatment protocols developed, and improving communication
			Inclusion Criteria: actively using heroin in the last month Exclusion criteria: non- English speaking, < 18 years old					
			Attrition: none reported					

			Definitions: Leaving against medical advice- departing from care prior to being medically cleared or discharged Delay- the time when participant felt they needed medical attention but did not seek care					
Citation	Theoretical Framework	Design/ Method	Sample/ Setting	Major Variables & Definitions	Measurement	Data Analysis	Findings	Decision for Use
Tookes et al., (2015). A cost analysis of hospitalizations for infections related to injection drug use at a county safety-net hospital in Miami, Florida Country: United States Funding: Infectious Diseases Society of America Medical Scholars Program, Jackson Memorial Hospital Department of Internal Medicine	None stated	Design: Retrospective chart review Purpose: Estimate the mortality and cost of injection drug use-related bacterial infections over a 12-month period	N=349 M: 248 F: 101 MA: 47 Setting: Jackson Memorial Hospital Inclusion Criteria: patient ages 18-65, ICD-9 codes for illicit drug abuse and medically related infections Attrition: 17 died	IV: Number of IDUs with SSTIsDV: cost of treatment	Chart review	Wilcoxon rank sums test, 2 tailed test, SAS version 9.2 software	 Median charge for hospitalization was \$39, 896 Adjusted mean for IDUs with endocarditis \$180,314, without endocarditis \$71, 581 (p <.0001). Cost of treatment for preventable infections was \$11.4 million and 17 deaths (with 92% IDUs being uninsured or 	LOE: V Limitations: number of infections underestimated due to inconsistent documentation/ICD-9 coding and under reporting of infections by IDUs Application: Costs associated with acute bacterial infections is substantial. Prevention would add to the cost- effectiveness of syringe exchange programs.

WOUND CARE EDUCATION

Resident Scholarly	Definitions:	publicly funded
Activity Program	injection drug use	insurance
	related infection-	
Bias: potential	discharge in the	
misclassification bias	last 12 months	
	from inpatient or	
	emergency room	
	with diagnosis of	
	opiate, cocaine,	
	amphetamine, or	
	sedative abuse and	
	diagnosis of	
	endocarditis,	
	sepsis,	
	osteomyelitis,	
	abscesses, or	
	cellulitis	

Appendix C

Table 3

Synthesis Table

AUTHOR	Boucher	Dahlman	Harris	Ivan	Krug	Phillips	Roux	Summers	Summers	Tookes
YEAR	2017	2017	2018a	2016	2015	2012	2015	2017	2018	2015
DESIGN/LOE	Phenom/VI	Obs/VI	Phenom/VI	Phenom/VI	Phenom/VI	RCT/I	NRCI/III	CSS/VI	MM/V	RCR/V
DESIGN/LOE		005/ 11				KC 1/1	TRECI/III	C35/ VI		KCK V
	1									
DEMOGRAPHICS										
Mean Age (in years)	50	44	39	35	21-25	43	30	40	46	47
% Male	58	77	47	76	73	75	78	71	74	71
Sample size	24	201	19	45	132	48	240	145	145	349
SAMPLE SETTING										
Community center	Х	Х			Х	Х	Х			
SEP or HR agency			Х					х	х	
Primary healthcare center or				Х						Х
Hospital										
MEASUREMENT TOOL										
Interview	Х		Х		Х	Х	Х	х	х	
Survey		Х		Х				х	х	
Chart review										Х
			·	•					•	
INTERVENTIONS/MAJOR										
THEMES IDENTIFIED										
Types of HR strategies and	Х				Х					
barriers to use										
Poor injection hygiene		х								
practices/behaviors										
SSTI knowledge/barriers to			Х						Х	
treatment										
Structured education on				х		х	Х			
skin/needle cleansing										
Injected Heroin type								Х		
PWID hospitalized with SSTI										х

Abbreviation key: CSS-cross sectional study, HR- harm reduction, LOE- level of evidence, MM- mixed methods, NRCI- non-randomized clustered intervention, OBS- observational study, PHENOM- phenomenological study, RCR- retrospective chart review, RCT- randomized controlled trial, SEP- syringe exchange program, SSTI- skin and soft tissue infection, \uparrow - increased, \downarrow - decreased

WOUND CARE EDUCATION

OUTCOMES										
Multidimensional/structural barriers	Х				Х					
SSTI/complication at injection site		\uparrow					\rightarrow	\uparrow		
Substituted self-care treatment			\uparrow							
Safer injection techniques				\uparrow		\uparrow				
Delayed medical care									\uparrow	
Cost of treatment										\uparrow

Abbreviation key: CSS-cross sectional study, HR- harm reduction, LOE- level of evidence, MM- mixed methods, NRCI- non-randomized clustered intervention, OBS- observational study, PHENOM- phenomenological study, RCR- retrospective chart review, RCT- randomized controlled trial, SEP- syringe exchange program, SSTI- skin and soft tissue infection, \uparrow - increased, \downarrow - decreased

Appendix D

Knowles' 4 Principles Of Andragogy

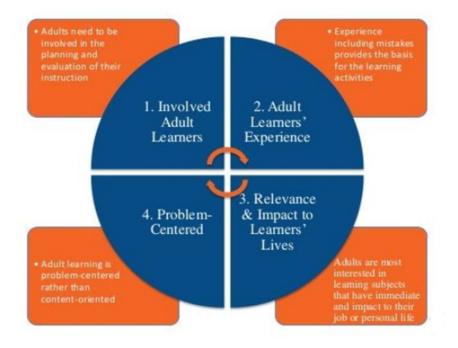


Figure 1. Diagram of Malcolm Knowles' Adult Learning Theory. Reprinted from Christopher Pappas, in eLearning Industry, 2013, Retrieved from https://elearningindustry.com/the-adult-learning-theory-andragogy-of-malcolm-knowles. Copyright 2019 by eLearning Industry.



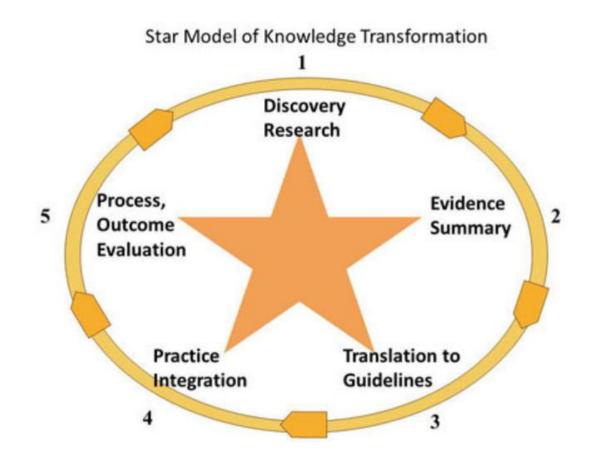


Figure 2. Diagram of the evidence-based practice model ACE Star Model of Knowledge Transformation. Reprinted from "The Impact of Evidence-Based Practice in Nursing and the Next Big Ideas," by K.R. Stevens, 2013, *OJIN: The Online Journal of Issues in Nursing*, 18. Copyright 2004 by Stevens.

Appendix F

Educational Materials

Wound Care Brochure



HOW CAN AN ABSCESS AND CELLULITIS BE PREVENTED?

- WASH YOUR HANDS before preparing your injection supplies
- Use soap, water, and lots of friction
- Sing to the tune of "Happy Birthday" two times
 - Use hand sanitizer if soap and water is unavailable
 - ✓ WASH YOUR SKIN before injecting
 - Use an alcohol prep pad or soap and water and cleanse in an outward circular motion
 - Choose a vein that is less likely to form an abscess

 $Arms \rightarrow Hands \rightarrow Legs \rightarrow Neck \rightarrow Groin$



Wound Care Basics

What you need to know

Harm Reduction for People Who Inject Drugs

SYMPTOMS

- Tight, firm, and rounded area of overlying skin
- Redness
- Swelling
- · Warm to touch
- Collection of pus in the center





ALWAYS seek professional medical treatment for worsening symptoms including fever, shills, or spreading



TREATMENT

ABSCESS CARE

For skin that is closed:

- Apply warm/moist compress three times daily
- When the area is soft, seek medical treatment for an "incision & drainage" procedure
- DO NOT try to pop, squeeze, or lance. This may spread the infection deeper into your skin.
- DO NOT try to withdraw the pus with a needle. This is not an effective way to clean out the pocket of infection

For skin that is open:

- If the abscess spontaneously drains or you've had an "incision & drainage" procedure, cover the area with a dry/sterile gauze pad to absorb the drainage. Change the gauze pad DALLY.
- Keep surrounding skin clean and dry.
- DO NOT wash the area with alcohol or hydrogen peroxide (these products dry your skin out too quickly).
- DO wash the area with soap and water.
- If you were given wound care instructions by your healthcare provider, be sure to follow them closely.

Appendix G

Site Approval



July 22, 2019

To whom it may concern,

On behalf of Sonoran Prevention Works, I am pleased to support the project titled "Improving confidence levels in wound care education: A harm reduction strategy for people who inject drugs" as proposed by Dr. Erin Tharalson and Jodi Bray BSN, RN, graduate student.

Our organization agrees to serve as the project site for wound care education sessions, data collection, distribution of wound care kits, and data analysis.

Thank you for providing the opportunity for Sonoran Prevention Works to be a part of this important project.

Sincerely,

Haley Coles Executive Director C: 602-388-9870 hcoles@spwaz.org

Appendix H

Institutional Review Board Approval



EXEMPTION GRANTED

Erin Tharalson EDSON: DNP

Erin.Tharalson@asu.edu

Dear Erin Tharalson:

On 9/5/2019 the ASU IRB reviewed the following protocol:

Type of	Initial Study
Review:	
Title:	Improving confidence levels in wound care education: A harm
	reduction strategy for people who inject drugs
Investigator:	Erin Tharalson
IRB ID:	STUDY00010601
Funding:	None
Grant Title:	None
Grant ID:	None
Documents	 HRP503a_ProtocolTemplateSocialBehavior.docx, Category:
Reviewed:	IRB Protocol;
	 ImpliedInformedConsent.pdf, Category: Consent Form;
	 WoundTeachingChecklist.pdf, Category: Measures (Survey)
	questions/Interview questions /interview guides/focus group
	questions);
	 WoundCareBasics_WhatYouNeedToKnow.pdf, Category:
	Technical materials/diagrams;
	PreWoundEducationSurvey.pdf, Category: Measures (Survey
	questions/Interview questions /interview guides/focus group
	questions);
	Week2WoundEducationSurvey.pdf, Category: Measures
	(Survey questions/Interview questions /interview guides/focus
	group questions);
	Bray_J_CITI Training Certificate.pdf, Category: Other (to
	reflect anything not captured above);
	• Word ConcEducation The Device Of Whet Wey Need To Know of the
	WoundCareEducation_TheBasicsOfWhatYouNeedToKnow.pdf,

Category: Technical materials/diagrams; • (SIGNED)AgencyLetterOfSupport.pdf, Category: Off-site
authorizations (school permission, other IRB approvals, Tribal permission etc);
 PostWoundEducationSurvey.pdf, Category: Measures (Survey questions/Interview questions /interview guides/focus group questions);
WoundCareKit.JPG, Category: Technical materials/diagrams;
 Week4WoundEducationSurvey.pdf, Category: Measures (Survey questions/Interview questions /interview guides/focus group questions);
 Week2WoundTeachingChecklist.pdf, Category: Measures (Survey questions/Interview questions / interview guides/focus group questions);
 Week4WoundTeachingChecklist.pdf, Category: Measures (Survey questions/Interview questions /interview guides/focus group questions);
 WoundEducationParticipantQuestionnaire.pdf, Category: Participant materials (specific directions for them);
 Participant materials (specific directions for them); RecruitmentScript.pdf, Category: Recruitment Materials; Tharalson <u>E</u>.(PI) CITI Training Certificate.pdf, Category: Other (to reflect anything not captured above);

The IRB determined that the protocol is considered exempt pursuant to Federal Regulations 45CFR46 (1) Educational settings, (2) Tests, surveys, interviews, or observation on 9/5/2019.

In conducting this protocol you are required to follow the requirements listed in the INVESTIGATOR MANUAL (HRP-103).

Sincerely,

IRB Administrator

cc: Jodi Bray Erin Tharalson Jodi Bray

Appendix I

Recruitment Script

RECRUITMENT SCRIPT

I am a graduate student under the direction of Dr. Erin Tharalson from the Edson College of Nursing and Health Innovation at Arizona State University. I am conducting a pilot project to evaluate a wound educational program that may improve your confidence in providing basic wound knowledge to your peers.

I am recruiting individuals who would like to learn more about wound recognition, signs and symptoms of wound infection, and basic wound care interventions. Participants will answer 8 questions before and after a brief 10minute education session. The total time for each visit is approximately 20 minutes and will occur three times over the course of one month. Participants will receive a \$5 USD gift card to a local fast food restaurant after the initial visit, week 2 visit, and week 4 visit is completed.

In order to participate, you must be 18 years or older, and be able to read, write, and speak English. Your participation in this study is voluntary. You may choose not to participate in this study or withdraw at any time. D

Appendix J

Implied Consent

(Please enter the first three letters of your mother's name and the last four digits of your phone number)

Date____

Improving confidence levels in wound care education: A harm reduction strategy for people who inject drugs

Dear Participant,

I am a graduate student under the direction of Professor, Dr. Erin Tharalson, in the Edson College of Nursing and Health Innovation at Arizona State University. I am inviting you to participate in a project regarding increasing your confidence levels of delivering basic wound care education to people who inject drugs.

As part of the project, you will answer an 8-question survey before and after a brief 10minute education session. The survey will include questions regarding your confidence levels in providing wound care education to your peers, recognizing the symptoms of a skin or soft tissue infection, evidenced-based wound care interventions, and the description and delivery of a wound care kit. After the education session, you will be asked to perform wound care teaching using a wound care brochure that will be provided to you. At the end of the visit, you will be provided a wound care kit to distribute to your peers as you provide wound care education. A follow up visit will occur in 2 and 4 weeks from the initial visit. These follow up visits will consist of filling out the 8-question survey and performing wound care teaching. This information will be used to identify areas where further education is needed. For any areas of knowledge that you are not confident in, a focused re-teach will be provided.

The surveys, education session, wound care brochure, teaching session, and wound care kits will be administered to all recruited participants. The total time for each visit is approximately 20 minutes and will occur three times over the course of one month. There will be additional time to answer any questions you may have regarding the survey.

The information collected will be anonymous. To ensure your anonymity, a reproducible ID will be created by you that will include the first three letters of your mother's name with the last four digits of your phone number. No other identifying information will be recorded in any study materials. The study results could be used in papers, presentations, or publications, but your name will not be reported.

Your participation in the survey is voluntary. You have the right not to answer any questions, skip questions, and to stop participation at any time. If you choose not to participate or withdraw from the study at any time, there will be no penalty. Participants will receive a \$5 USD gift card to a local fast food restaurant after the initial visit, week 2 visit, and week 4 visit is completed. To participate, you must be 18 years of age or older, and be able to read, write, and speak English. There is no known risk greater than those that are associated with everyday types of activity.

Completing the surveys will be considered your consent to participate. If you have any questions concerning this program, please contact the following team members:

Dr. Erin Tharalson, DNP, RN, ANP-BC, CWS, ph: 480.206.8076 Jodi Bray BSN, RN, ph: 480-861-2505

This project has been reviewed and approved by the Arizona State University Institutional Review Board. If you have any questions about your rights as a subject/participant in this research, or if you

Appendix K

Wound Education Participant Questionnaire

 ${\rm ID}_$ (Please enter the first three letters of your mother's name and the last four digits of your phone number) Date_ Wound Education Participant Questionnaire Instructions: Mark your answer with an "X" in the box or write in the space provided. Age: Sex: <u>□ Male</u> □ Female Language preference: English □ Spanish Race/Ethnicity: □ White, non-Hispanic Hispanic
 Black or African American □ Asian □ Other Please state your status: Current injection drug user Former injection drug user □ Family member of injection drug user □ Friend of injection drug user Community educator □ Healthcare volunteer I have used injection drugs within the last: □ greater than 10 years □ 10 years □ 5 years □ 1 year □ 1 month □ 1 week □ 1 day D Not applicable: No history of injection drug use How often have you experienced a wound related to injection drug use? □ Always □ Often Sometimes
 Rarely Never Not applicable: No history of injection drug use How many times have you ever received professional medical treatment (from a hospital, urgent How many times have you ever self-treated a wound related to injection drug use without seeking professional medical treatment (from a hospital, urgent care clinic, or doctor's office)? 1-2 3-4 □ 5 or > Not applicable: No history of injection drug use How many times have you ever helped others self-treat their wounds related to injection drug use? 🗆 none □ 1-2 □ 3-4 □ 5 or >

Not applicable: No history of injection drug use

Appendix L

Pre-Intervention Wound Care Survey

ID______(Please enter the first three letters of your mother's name and the last four digits of your phone number) Date Pre Wound Education Survey Instructions: Please mark your answer with an "X" in the box. 5. I will be able to successfully recommend evidenced-based treatments for abscesses and 1. I will be able to achieve the goal of teaching my peers basic wound care education. cellulitis. □ Strongly disagree □ Strongly disagree Disagree 🗆 Disagree □ Neither agree nor disagree □ Neither agree nor disagree □ Agree □ Agree □ Strongly agree □ Strongly agree 2. Even though I am not a wound care expert, I am certain that I will accomplish the goal of providing wound care education to my peers. 6. I am confident that I can distribute a wound care kit. □ Strongly disagree □ Strongly disagree Disagree Disagree □ Neither agree nor disagree □ Neither agree nor disagree □ Agree □ Agree □ Strongly agree □ Strongly agree 3. In general, I can recognize a skin or soft tissue infection. □ Strongly disagree 7. I can describe the contents of the wound care kit very well. 🗆 Disagree □ Strongly disagree □ Neither agree nor disagree Disagree □ Agree □ Neither agree nor disagree □ Strongly agree □ Agree □ Strongly agree 4. I believe I can accurately describe the differences between abscesses and cellulitis. □ Strongly disagree 8. Even though it may be difficult to teach my peers basic wound care education, I can perform 🗆 Disagree quite well. □ Neither agree nor disagree □ Strongly disagree □ Agree Disagree □ Strongly agree □ Neither agree nor disagree □ Agree □ Strongly agree

Appendix M

Wound Teach Back Checklist

ID______ (Please enter the first three letters of your mother's name and the last four digits of your phone number)

Wound Teaching Checklist

Date _____

Instructions: Mark an "X" based on observation.

	Steps	Yes	No
1	Reviewed how abscesses are formed		
2	Reviewed signs and symptoms of an abscess		
3	Reviewed signs and symptoms of cellulitis		
4	Reviewed treatment for an abscess with closed skin		
5	Reviewed treatment for an abscess with open skin		
6	Reviewed treatment for cellulitis		
7	Describes contents of wound care kit		
8	Reviewed techniques to preventing an abscess		
9	Reviewed symptoms of a worsening infection		
10	Reviewed potential complications of delaying professional medical treatment		

Appendix N

Post Intervention Wound Care Survey

IDDate (Please enter the first three letters of your mother's name and the last four digits of your phone number)	·
Post Wound Education Survey	
Instructions: Please mark your answer with an " X " in the box.	
 I will be able to achieve the goal of teaching my peers basic wound care education. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree Even though I am not a wound care expert, I am certain that I will accomplish the goal of 	 5. I will be able to successfully recommend evidenced-based treatments for abscesses and cellulitis. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree
providing wound care education to my peers.	6. I am confident that I can distribute a wound care kit.
□ Strongly disagree □ Disagree □ Neither agree nor disagree □ Agree □ Strongly agree	 Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree
3. In general, I can recognize a skin or soft tissue infection.	
 Strongly disagree Disagree Neither agree nor disagree 	 7. I can describe the contents of the wound care kit very well. Strongly disagree Disagree
□ Agree □ Strongly agree	Disagree Neither agree nor disagree Agree
 4. I believe I can accurately describe the differences between abscesses and cellulitis. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree 	 Strongly agree 8. Even though it may be difficult to teach my peers basic wound care education, I can perform quite well. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree

Appendix O

Week 2 Wound Education Survey

ID	Date
Week 2 Wound Education Survey	
Instructions: Please mark your answer with an "X" in the box.	
 I will be able to achieve the goal of teaching my peers basic wound care education. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree 	 5. I will be able to successfully recommend evidenced-based treatments for abscesses and cellulitis. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree
 2. Even though I am not a wound care expert, I am certain that I will accomplish the goal of providing wound care education to my peers. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree 	 6. I am confident that I can distribute a wound care kit. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree
 3. In general, I can recognize a skin or soft tissue infection. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree 	 7. I can describe the contents of the wound care kit very well. Strongly disagree Disagree Neither agree nor disagree Agree
 4. I believe I can accurately describe the differences between abscesses and cellulitis. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree 	 Strongly agree 8. Even though it may be difficult to teach my peers basic wound care education, I can perform quite well. Strongly disagree Disagree Neither agree nor disagree Agree Strongly agree

Appendix P

Week 4 Wound Education Survey

ID	
Week 4 Wound Education Survey	
Instructions: Please mark your answer with an "X" in the box.	
	5. I will be able to successfully recommend evidenced-based treatments for abscesses and
1. I will be able to achieve the goal of teaching my peers basic wound care education.	cellulitis.
Strongly disagree	□ Strongly disagree
	🗆 Disagree
Neither agree nor disagree	□ Neither agree nor disagree
	□ Agree
Strongly agree	□ Strongly agree
2. Even though I am not a wound care expert, I am certain that I will accomplish the goal of	
providing wound care education to my peers.	6. I am confident that I can distribute a wound care kit.
□ Strongly disagree	□ Strongly disagree
□ Disagree	
□ Neither agree nor disagree	-
□ Agree	□ Neither agree nor disagree
□ Strongly agree	□ Agree
	Strongly agree
3. In general, I can recognize a skin or soft tissue infection.	
□ Strongly disagree	7. I can describe the contents of the wound care kit very well.
Disagree	□ Strongly disagree
□ Neither agree nor disagree	Disagree
□ Agree	□ Neither agree nor disagree
□ Strongly agree	□ Agree
	□ Strongly agree
4. I believe I can accurately describe the differences between abscesses and cellulitis.	
Strongly disagree	8. Even though it may be difficult to teach my peers basic wound care education, I can perform
□ Disagree	quite well.
□ Neither agree nor disagree	□ Strongly disagree
□ Agree	
□ Strongly agree	
	□ Neither agree nor disagree
	□ Agree
	□ Strongly agree

Appendix Q



Figure 3. Photo of wound care kit contents.

Appendix R

Budget

Direct	Cost		
Office Meeting Space	\$0 (donated)		
Laptop computer	\$0 (prior purchase)		
Printed Materials	\$70.67		
Wound Care Kits	\$191.49		
Gift Cards	\$330		
Indirect	Cost		
Travel expenses	\$1640		
Subtotal	\$2232.16		
Funding Available	-\$3500		
Final Cost	-\$1267.84 under budget		

Figure 4. Proposed budget for project.

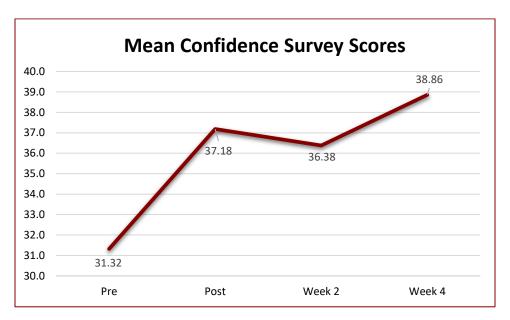
Appendix S

Table 4

Frequency Table for Demographic Data

Variable	Mean	SD
Age in years	39.18	11.13
	n	%
Sex		
Female	12	54.55
Male	10	45.45
Language		
English	22	100
Race		
Asian	1	4.55
Hispanic	2	9.09
White, non-Hispanic	19	86.36
Status		
Current Injection Drug User	17	77.27
Former Injection Drug User	2	9.09
Family Member of Injection Drug User	9	40.91
Friend of Injection Drug User	11	50
Community Educator	4	18.18
Healthcare Volunteer	4	18.18

Variable	n	%
Time of last injection use		
10 years	4	18.18
5 years	1	4.55
1 year	1	4.55
1 month	1	4.55
1 day	12	54.55
Not Applicable	3	13.64
Frequency of wound related to injection use		
Often	2	9.09
Sometimes	5	22.73
Rarely	8	36.36
Never	4	18.18
Not Applicable	3	13.64
Number of times professional medical treatment was used		
None	10	45.45
1-2	2	9.09
3-4	3	13.64
5 or more	3	13.64
Not Applicable	3	13.64
Number of times self-treatment was used		
None	5	22.73
1-2	4	18.18
3-4	5	22.73
5 or more	4	18.18
Not Applicable	3	13.64
Number of times helped others with self-treatment		
None	3	13.64
1-2	2	9.09
3-4	7	31.82
5 or more	8	36.36
Not Applicable	1	4.55



Appendix T

Figure 5. Graph displaying mean total confidence survey scores over multiple visits.



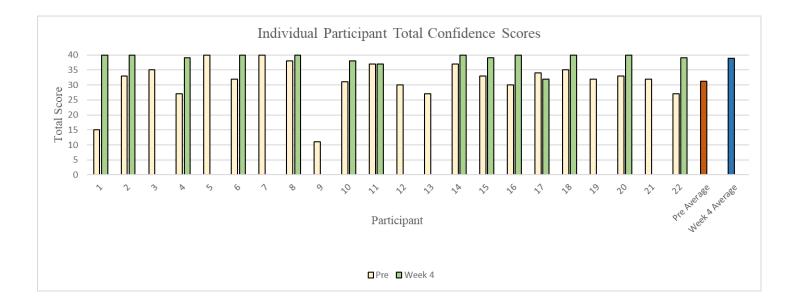
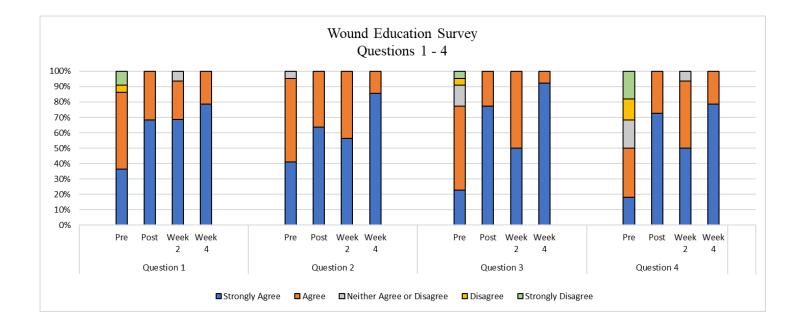


Figure 6. Graph displaying total confidence scores per individual participant.



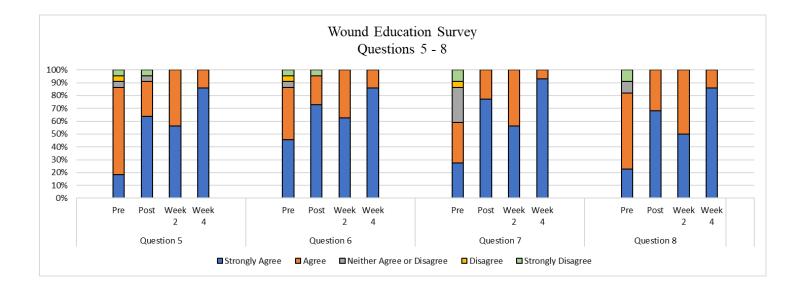


Figure 7. Graph displaying confidence scores per individual question.

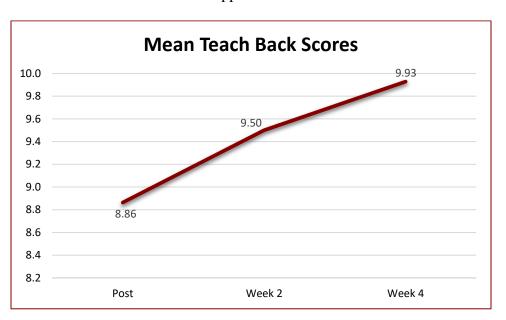
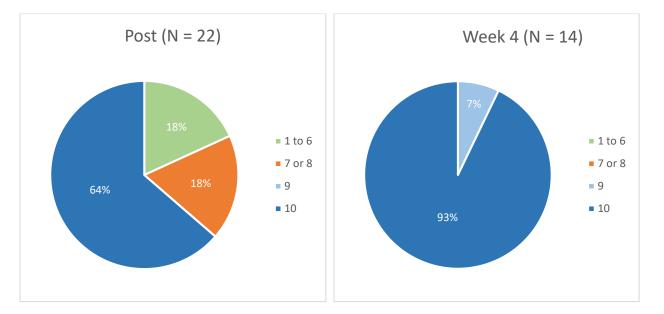


Figure 8. Graph displaying increasing mean teach-back scores over multiple visits.

Appendix W



Appendix X

Figure 9. Chart displaying percentage of successfully completed steps.