



**Sun Devils Together Initiative
Student in Need Training For Professional Staff & Faculty**

Facilitator Guide

1. MU Information Desk
 - a. Direct student to Health Services, Housing, and Sonora (food donations)
 - i. According to your character, direct to specific resource location
2. Changemaker Information Desk
 - a. Direct to Student Services building
 - b. Direct them to Borderlands and Kendon Jung
3. Student Services
 - a. Supply student with image of information directory and go from there
 - b. Information Directory
 - i. Admissions
 1. Direct them to Dean of Students Office
 - ii. Education & Outreach
 1. Label is sex prevention office. As a student who is looking for X service, would you look for it?
 - iii. Counseling
 1. Give pamphlet, information paper about services
 2. Mental health (stress)
 - a. Schedule appointment with a counselor
 3. Physical health
 - a. Direct to Health Service staff member
 - i. Direct them to other on campus resource
 - ii. Direct them to Arizona AHCCCS Program and Federal funded Community Health Center
 - iv. Dean of Students
 1. Schedule meeting with a counselor to find long term solution that is viable for student
 2. Will be redirected to different departments around ASU if needed based on circumstance
 - v. ISSC
 1. Set up meeting with Director of ISSC to go through different options that students may have like:
 - a. Taking up loans that allow students to get loan without a cosigner and will pay past student debts
 - b. Emergency federal funding

- c. Can help student to apply for off campus work from US government but it would take few months for approval
 - i. Might not be a viable option
 - d. Will direct them to other departments on campus like the Dean of Students Office, Student Business Services (to clear hold)
 - e. Give student the option of doing ASU Online if their home country accepts the certificate
 - f. Solutions will change according to what level the student is at whether they are a freshman vs a senior
 - vi. Student Business Services
 - 1. Direct them to ISSC
 - a. If international student needs to take hold out of account and need help financially
 - vii. Financial Aid and Scholarship Services
 - 1. Make an appointment to see scholarship options applicable (to international students) → Need based scholarships
4. Health Services
 - a. Direct them to Health Service staff member
 - i. Direct them to other on campus resource
 - ii. Direct them to Arizona AHCCCS Program and Federal funded Community Health Center
5. Pitchfork Pantry
 - a. Monday: 8 am- 10 am
 - b. Tuesday: 3 pm- 5 pm
 - c. Wednesday: 8:30 am- 2 pm
 - d. Thursday: 12 pm- 3pm
6. Housing Office, HAV
 - a. Direct them to Housing Office staff member
 - b. Direct them to apply to be a CA if there was an opening
7. UMOM
 - a. Monday to Friday: 12-3:30 pm
 - b. Location: Tempe First United Methodist Church, 215 E. University Drive, Tempe, AZ 85281
 - c. Services for youth age 18-24: Shower facilities, food, clothing, toiletries, help students get on the waitlist for shelters, help students get a guaranteed interview with Frys, Med Van available on Mondays and Fridays
8. Library
 - a. Allow students to stay in the library:
 - i. Monday to Friday: 24 hours
 - ii. Saturday: 9 am-12 am
 - iii. Sunday: 10 am- 12 am
 - b. If the student is found asleep during the first round, the staff will not wake them up but after the second round, they would ask the student to leave

9. Off-Campus Housing
 - a. Dede Grogan
 - i. Has a lot of connections with various departments across campus
 - ii. Pitchfork Pantry, Community Ambassadors, Off Campus Housing Apartments, etc
 - iii. Has been here for 15 years so she knows a lot
10. Tutoring Center
 - a. Direct them to Dean of Students Office
11. SDFC
 - a. Have shower facilities and lockers

Answer Key

1. Scenario 1: Caroline, food and healthcare insecure
 - a. UMOM
 - i. Med van (Mon & Fri)
 - ii. Serve food from 12-3:30 pm
 - b. Pitchfork Pantry
 - c. Borderlands
 - d. Health Services
2. Scenario 2: Alex, housing insecure
 - a. Dean of Students
 - b. DeDe Grogan, Off Campus Housing (located in mathews center)
3. Scenario 3: Jialun, trouble with finances
 - a. ISSC
 - b. Dean of Students Office
 - c. Financial Aid and Scholarship Services